# Alaska PDMP

*Report Retrieval Guide*

V1rA
January 18, 2011

**Additional information at http://pmp.relayhealth.com/AK**

© 2011 RelayHealth

All Rights Reserved

No part of this document may be copied or reproduced in any form or by any means without the express prior written consent of RelayHealth. Questions or concerns about this document can be addressed by writing to the Product Manager at the following address:

RelayHealth
1564 Northeast Expressway
Atlanta, Georgia 30329-2010

---

Changes and updates are periodically made to the software and may be reflected in future publications. This publication does not intend to document every feature and function of Alaska PDMP Report Retrieval System but provides a general guide for use of the system. Please consult related documentation in addition to this guide. Information in this document is subject to change without notice and does not represent a commitment on the part of RelayHealth.

NDCHealth ®, Per-Se Technologies®, and RelayHealth® are registered trademarks of McKesson Corporation and/or its affiliates. All other brand and product names are trademarks or registered trademarks of their respective companies.

# Contents


**Chapter 1 Introduction ..... 1**

AK PDMP ..... 1

**Chapter 2 Registration and Initial Login ..... 3**

Before You Register ..... 3

Registration Process ..... 3

**Chapter 3 Dashboard (Home Page) ..... 9**

Dashboard (Home Page) Panels ..... 9

**Chapter 4 Retrieving a Patient Report ..... 11**

Types of Patient Reports ..... 11

Logging In ..... 11

Requesting an Online Patient Profile Report ..... 12

Selecting the Patient Profile Report Type ..... 12

Selecting Parameters for the Patient Profile Report ..... 12

Using the Report Results ..... 13

Exporting a Report ..... 15

Printing a Report ..... 15

Viewing Reports Queue ..... 16

**Chapter 5 Look Up ..... 19**

Dispenser Lookup ..... 19

Prescriber Lookup ..... 20

Drug Lookup ..... 22

**Chapter 6 Support ..... 25**

Website Support ..... 25

Telephone Support ..... 25

Forgotten User ID or Password ..... 25

FAQs (Frequently Asked Questions) ..... 26

# Document Revision History

| Release | Date | Author | Comments |
|---|---|---|---|
| A | 01/18/2011 | J. Rodgers | Initial Draft |
| | | | |
| | | | |

# 1 Introduction

## AK PDMP

Alaska Prescription Drug Monitoring Program (Ak PDMP) is Alaska's solution for monitoring Schedule II-IV controlled substances dispensed in Alaska. Senate Bill 196 (Alaska Statute 08.80.030(b)(11)) signed into law on September 7, 2008 requires the Board of Pharmacy to establish and maintain a controlled substances prescription database as provided in AS 17.30.300 for the reporting of dispensed prescriptions for all Schedule IA – VA controlled substances under state law and Schedule II - V controlled substances under federal law.

The AK PDMP solution has two main elements:

- **Data Submission.** Information about controlled substance dispensing activities is reported regularly to the state of Alaska through their authorized data collection vendor. Any dispensing entity dispensing controlled substances, or specified non-controlled substances, in or into Alaska are required by law to provide such information to the data collection vendor in approved formats and frequencies. This includes mail order pharmacies that mail orders into the state.
- **Report Information Retrieval.** Alaska's online reporting application allows authorized users to generate customized reports 24 hours a day, seven days a week. A report shows information for all the scheduled prescriptions a specified patient has had for a specified period. An authorized user can be a prescriber for medical treatment of an existing patient, a pharmacist for pharmaceutical treatment, a law enforcement officer with an active investigation, or Alaska licensure boards.

This *AK PDMP Report Retrieval Guide* describes procedures for retrieving patient drug usage reports using the AK PDMP Report Retrieval website. The separate *AK PDMP Data Submission Dispenser Guide* describes procedures and other information related to submitting information about controlled substance dispensing activity, including use of the AK PDMP Data Collection website.

### Report Retrieval Overview

Controlled substance dispensing activity is reported regularly to Alaska via the authorized data collection vendor, RelayHealth. Dispensers are required by law to provide such reporting to the data collection vendor (RelayHealth) in approved formats and frequencies.

The AK PDMP Report Retrieval website allows prescribers and dispensers (and other authorized users) to request reports for a patient in their care that describes the monitored drugs dispensed to that patient during a specified period.

To be able to retrieve a report from the AK PDMP Report Retrieval website, a user needs Internet access and a supported Web Browser (for example, Internet Explorer Version 6), and also needs to request and register for an authorized account to use the site. Given these prerequisites, the general steps to retrieve a report for a patient are simple:

1. Using the Web browser on their computer, access and log into the Report Retrieval website using the proper User ID and Password.
2. Click the reporting menu and select reports.
3. Choose the version of the patient report (such as Summary or Detail).
4. Enter enough information about the patient to uniquely identify that person.

   ***Note.*** *To protect patient privacy, you must enter sufficient information to uniquely identify a particular individual. You are not allowed to search through a list of possible matches to select the one of interest.*

5. View the report.
6. Optionally, print the report.

More details about each of these steps and the registration process are described in the remainder of this guide.

# 2 Registration and Initial Login

## Before You Register

The AK PDMP solution has two websites. The AK PDMP Data Submission website which allows dispensers to submit their controlled substance activity and the AK PDMP Report Retrieval website which is used to retrieve patient drug usage reports.

## Registration Process

To verify that you requested an account and to test the email address you supplied, a confirmation email will be sent to you with your temporary password.

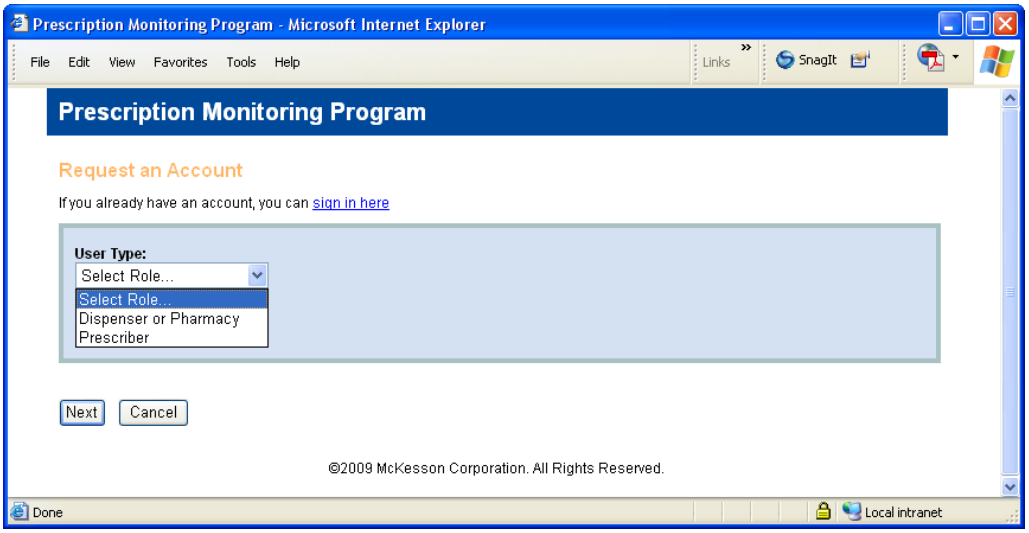
Congratulations! Once you receive that email, you can use the User ID that you requested and the temporary one-time password in the confirmation email to log into the site, as follows:

1. Using your Web browser (Internet Explorer 6), go to this Internet site:

   **https://rpt.pmp.relayhealth.com/ak/**

2. The site Login window displays. Select the **Request Account** button.

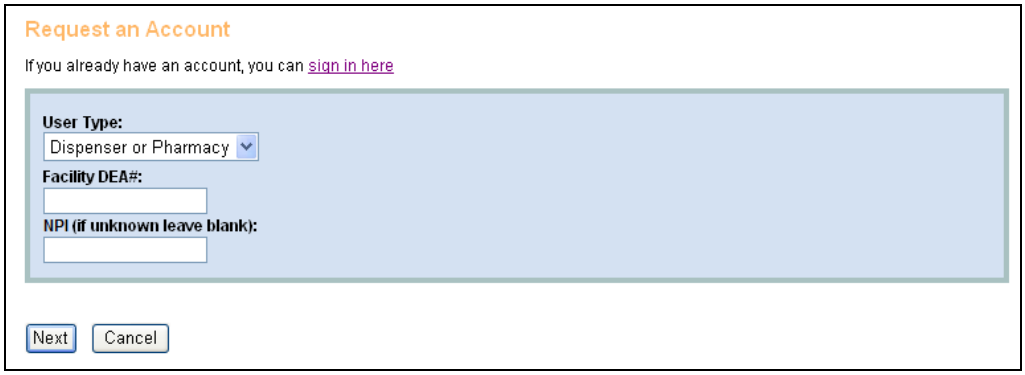
3. Select the User Type from the drop-down on the Request Account screen.
   - Pharmacy or Dispenser
   - Prescriber

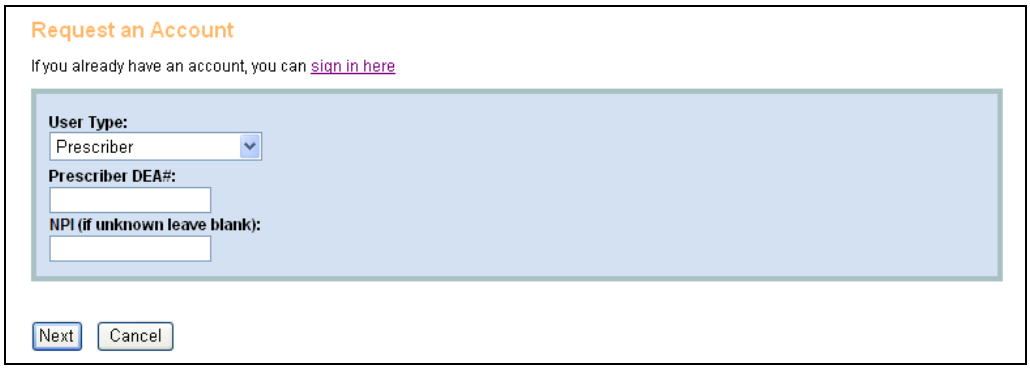



4. If you are a Dispenser or Pharmacy enter the Facility DEA # and NPI.

   **OR**

   If you are a Prescriber enter the Prescriber DEA # and NPI.




5. Click **Next**. Account Setup form displays.

   ***Note.*** *If the facility or prescriber DEA number that you enter is already registered or is not found in the expected DEA list, an error message displays. If you typed the number incorrectly, please reenter it. Otherwise, call RelayHealth AK PDMP Customer Care at 1-800-892-0333 for assistance in creating your account.*

**Prescription Monitoring Program**

The Facility DEA# or Secondary ID was not found in the expected list provided provided by the state. Please verify that you have entered the correct Primary or Secondary ID. If you wish to continue with the registration process then complete the form below

Request an Account

To continue with the registration process, complete the form below.

Facility DEA#: BB6564323

Secondary ID:

Profile Information

First Name: | Last Name:

Facility Type: - Select Facility Type - | Organization Name: | Address Line 1:

Address Line 2: | City:

State: -- Select State -- | Zip Code: | Phone:

Fax: | Email: | Retype Email:

Select User ID

User Name: User Name Rules

Hint Answer and Question

If you forget your password we will verify your identity by asking you the following question and e-mail your new password to you.

Hint Question: | Hint Answer:

Scroll down and read through the Terms of Use below until you reach the end, where you will see an agreement checkbox. You must click this checkbox in order to successfully complete your registration.

Terms Of Use

affiliates (referred to as "we", "us", "Relayhealth" or "Company"). By accessing the web site, uploading or viewing materials on this web site, or otherwise using this site or any related web pages (collectively referred to as "Site") in any manner, you ("you", "your", "Subscriber" or "user") agree that you have read and agree to these terms of use that are posted on the Site.

These Terms of Use may change. The Company reserves the right to update or modify these Terms of Use at any time without prior notice. Your use of this Site following any such change constitutes your agreement to be bound by the modified Terms of Use. We encourage you to review these Terms of Use prior to your use of the Site.

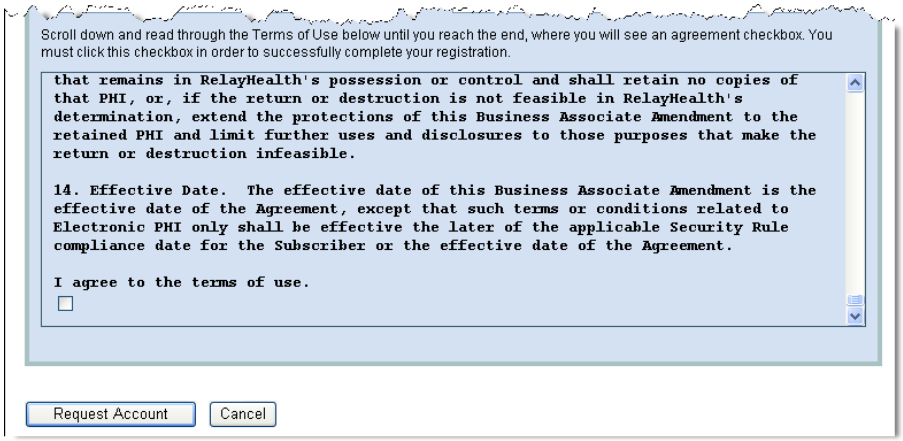
Request Account | Cancel

©2009 McKesson Corporation. All Rights Reserved.

6. Type information into all fields. Be sure to create a User Name that you will remember.
   ***Note.*** *We* ***require*** *an email address so that we can easily communicate with you regarding your password for the registration process.*

7. Define your **Hint Question** and **Answer**. If you forget the password to your account, you will have to provide the answer to the Hint Question to get access to it again. The system will email you a temporary password.

8. Scroll down and read through the **Terms of Use** until you reach the end and click the checkbox.




9. Click **Request Account** to submit the form.

Your registration request has been submitted. Upon account approval a temporary password will be emailed. You will need to use this email to complete the registration process, as described next.

## Using the Automatic Email to Complete Registration

To verify that you requested an account and to test the email address you supplied, a confirmation email will be sent to you with your temporary password.

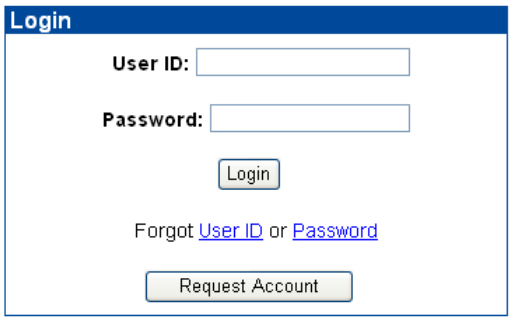
Congratulations! Once you receive that email, you can use the User ID that you requested and the temporary one-time password in the confirmation email to log into the site, as follows:

1. Using your Web browser (Internet Explorer 6), go to this Internet site:

   **https://rpt.pmp.relayhealth.com/ak/**

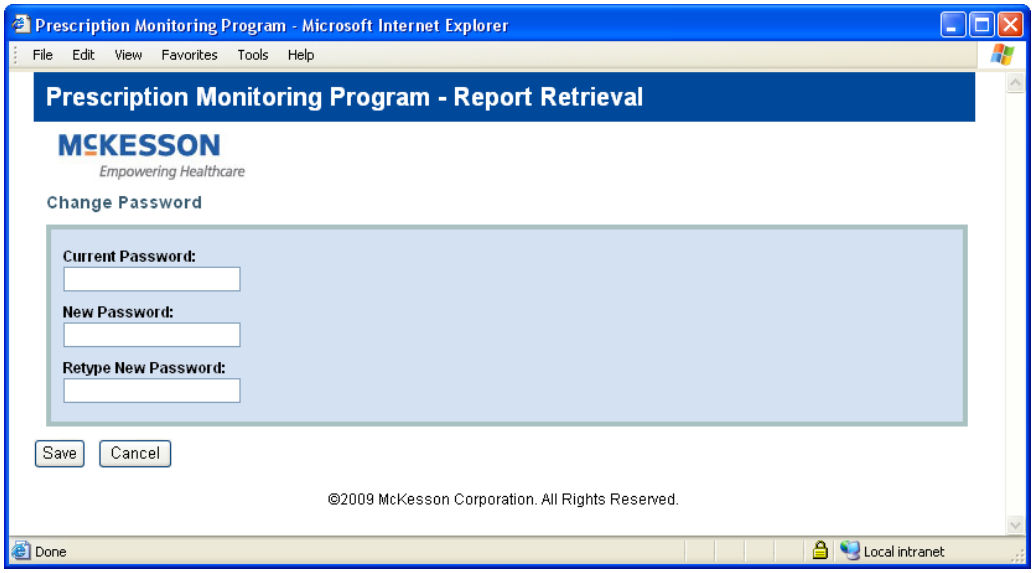
2. The site Login window displays. Enter the User ID that you requested and the temporary one-time password in the confirmation email and select the **Login** button.

   ***Note.*** *You may find it easiest to copy the password from the email and paste it into the Password field in the Login screen. If you do this, be careful to ensure that you select the entire password but* ***not*** *the blank space after it. Then, copy the password (shortcut is* ***Ctrl-C****), click in the Password field in the Login screen, and paste it there (shortcut is* ***Ctrl-V****).*



### *Creating Your New Password*

When you log in that first time, a screen will appear requiring you to create a new password that you will use for subsequent logins, similar to the screen below.




Enter the temporary password again in the **Current Password** field, enter your new password in both the **New Password** and **Retype New Password** fields, and click **Save**. Note that, for your security, your new password must meet the rules below.

**Password Rules**

Your password must contain:

- One lower case letter
- One upper case letter
- One number
- Minimum of 6 characters
- New password and retype new passwords must match

Special characters such as the following are not required but are accepted.

- + (plus sign)
- “ (quotes)
- ? (question mark)
- , (comma)
- = (equal sign)

## Adding a Favorite

It may help your workflow to add a favorite pointing to the Report Retrieval website. To add a favorite in Microsoft Internet Explorer 6:

1. Go to the Report Retrieval website **https://rpt.pmp.relayhealth.com/ak/**
2. Click on **Favorites** (may be called something else, like Bookmarks, in browsers other than Internet Explorer 6).
3. Click **Add a Favorite.**

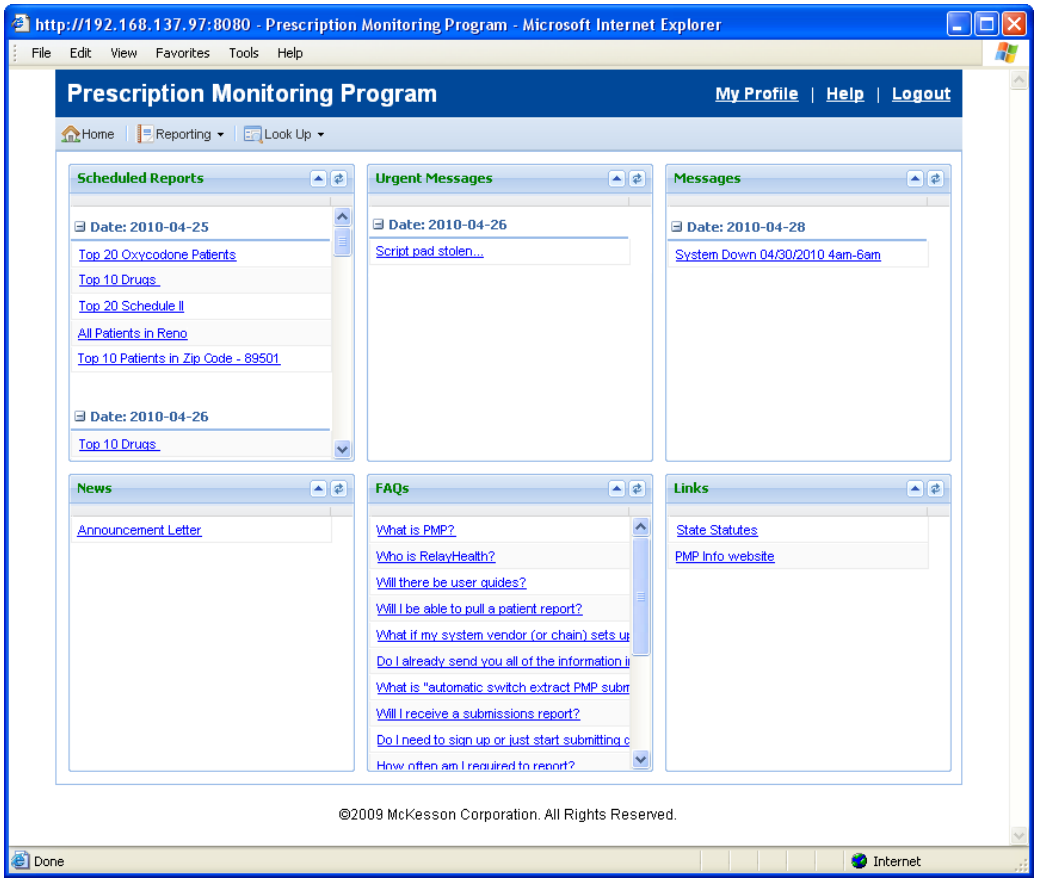
You can adjust the name of the favorite to something you will easily recognize.

# 3 Dashboard (Home Page)

## *Dashboard (Home Page) Panels*

All of the following dashboard panels are available upon login. Click the link to view the report, message, or link.

- **Scheduled Reports** – Unsolicited reports based on defined criteria for suspicious dispensing activity that is automated nightly and available to the user at a configurable frequency (i.e., daily, weekly, or monthly). These reports are setup by the state.
- **Urgent Messages** – High priority user specific messages that have expiration date. For example, Script pad stolen from…
- **Messages** – User specific messages that have expiration date.
- **News** – Site wide information that have expiration date such as PMP related articles and scheduled time the system will be down.
- **FAQs** – Frequently Asked Questions about the Prescription Monitoring System.
- **Links** – Consist of PMP related organizational links.



Page intentionally left blank.

# 4 Retrieving a Patient Report

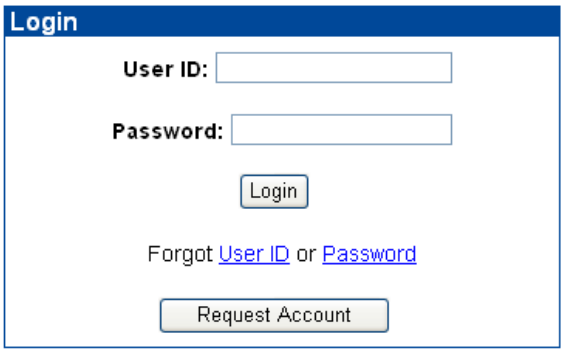
## Types of Patient Reports

The AK PDMP Report Retrieval site offers three versions of the Patient Profile report:

- **Patient Profile– Summary.** Let's you view a high level summary of medication history for a patient for a period for a specified drug type (or all types). This only recaps the total number of Prescribers, Dispensers, Dosage Units, and Scripts dispensed to the patient for that period. However, you can quickly link to the detail version, described next, if a deeper look seems justified.
- **Patient Profile – Detail.** Let's you view a detailed listing of medications dispensed to a patient for a period for specified drug type (or all types). This lists details about each dispensed prescription.
- **Patient Profile – My Prescriptions Only** (for Prescribers only). Like the detailed view above, but list only those prescriptions written by the logged in prescriber.

## Logging In

1. Open your Internet browser and go to location: **https://rpt.pmp.relayhealth.com/ak/**
2. Enter your User Name (that you chose at registration) and your password. Click **Login**.



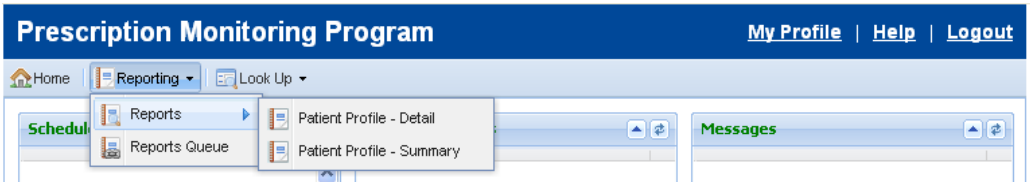

**NOTE:** The first time you log in, use the temporary password that was sent to you by RelayHealth. You will then be asked to specify a new password. Once you have created that new password, you will use it to login subsequently.

3. The Report Retrieval home page displays.

# Requesting an Online Patient Profile Report

## *Selecting the Patient Profile Report Type*

1. From the Report Retrieval home page, click the **Reporting** menu and mouse over the **Reports** option. The Reports submenu displays.

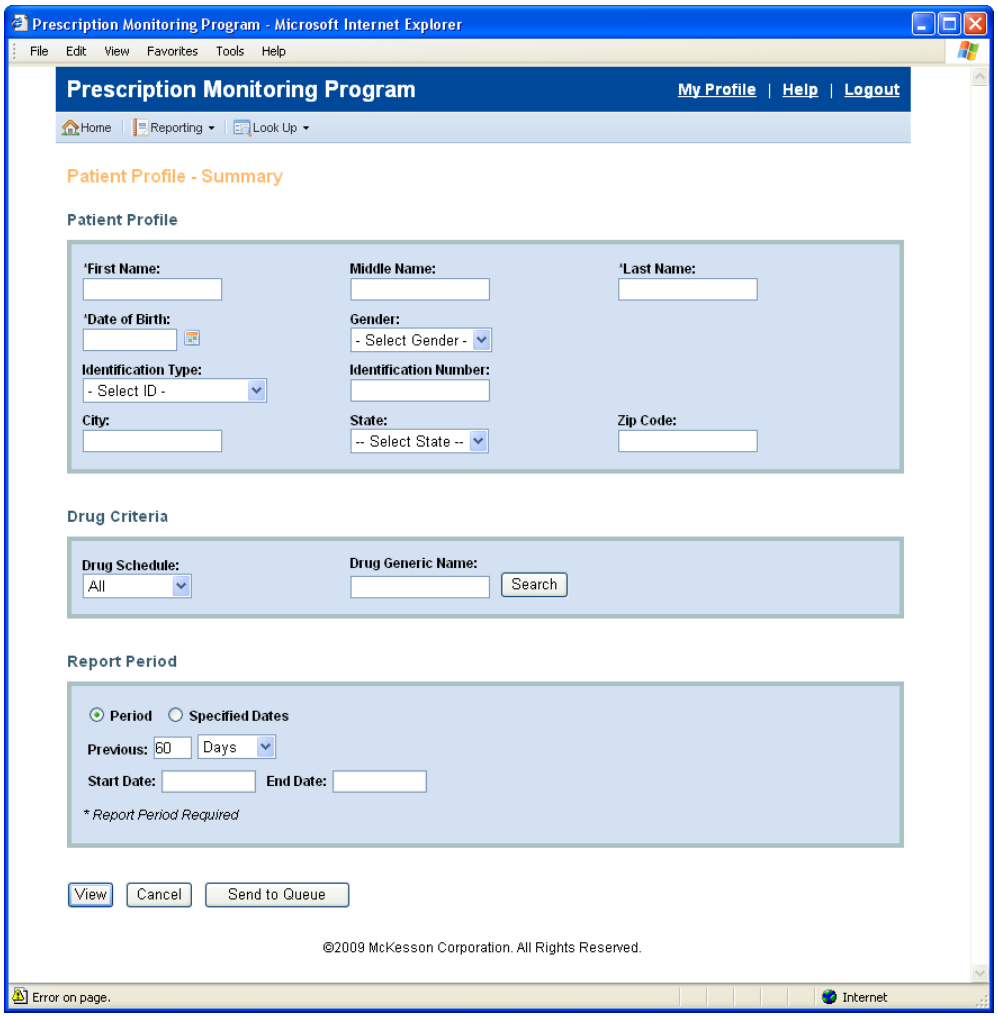



2. Click the **Patient Profile Report** from the submenu. The report parameters page displays.

## *Selecting Parameters for the Patient Profile Report*

Parameters are the same for all types of Patient Profile Reports.

1. Complete all required fields.




2. Click the **View** button. The report results display.

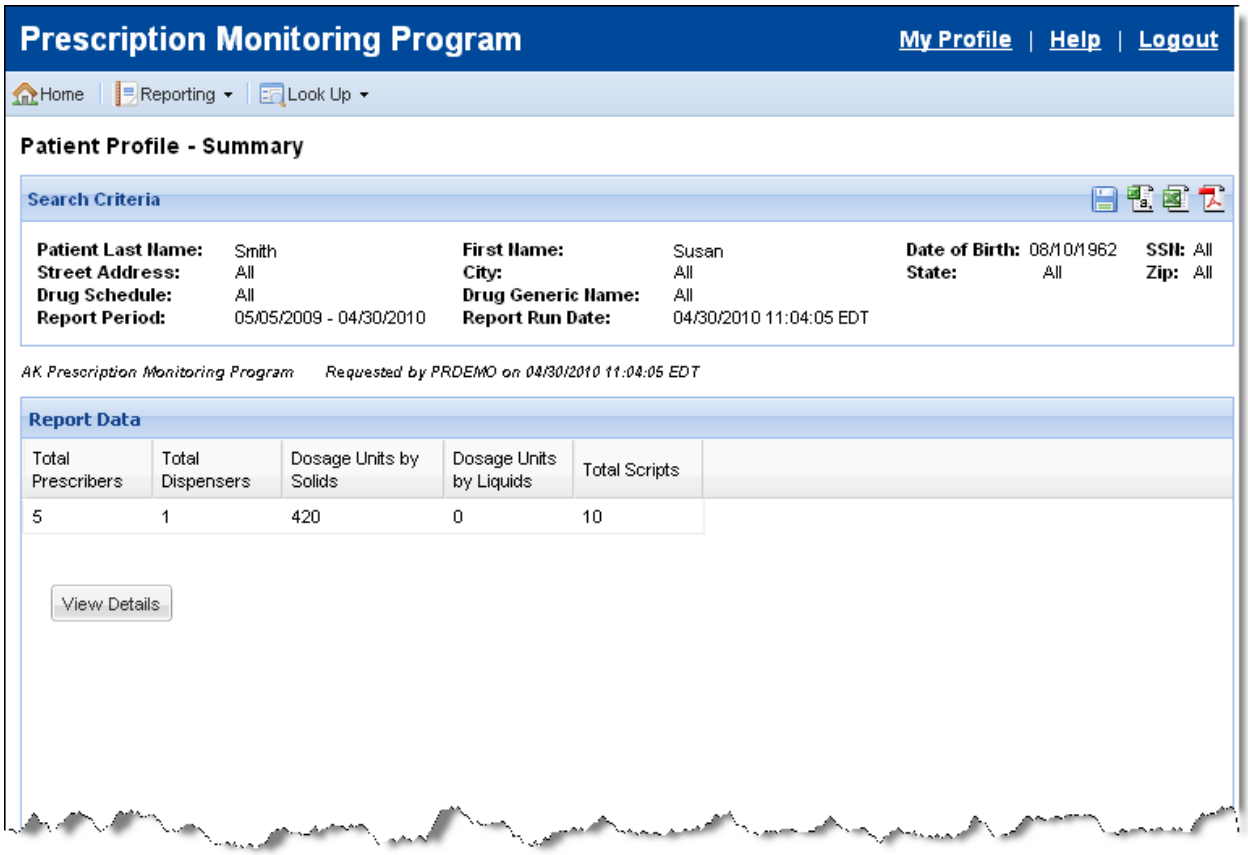
## *Using the Report Results*

The summary bar at the top of all the Patient Profile Report results include the parameters selected on the report parameter page. If a field was left blank or nothing was selected on a non-required field then that implies all. The name of the individual who requested the report and a date/time stamp of when the report was generated are displayed below the summary bar.

### Patient Profile – Summary

The Patient Profile – Summary report allows you to view summary medication history for specified period for an individual patient. For example, during this specified time, the patient received 10 prescriptions from 5 different prescribers and filled them with 1 dispenser.

- Click **View Details** button to view details about each dispensed prescription.



## Patient Profile – Detail

The Patient Profile – Detail report allows you to view detail about each dispensed prescription for specified period for an individual patient.

- Click **Drug Generic Name** to view drug look up information.
- Scroll to the right to view Dispenser and Prescriber columns that link to **Dispenser** and **Prescriber** look up information.

http://192.168.137.97:8080 - Prescription Monitoring Program - Microsoft Internet Explorer

File Edit View Favorites Tools Help

**Prescription Monitoring Program** My Profile | Help | Logout

Home | Reporting | Look Up

**Patient Profile - Detail**

**Search Criteria**

| | | | | | | | |
|---|---|---|---|---|---|---|---|
| **Patient Last Name:** | Smith | **First Name:** | Susan | **Date of Birth:** | 08/10/1962 | **SSN:** | All |
| **Street Address:** | All | **City:** | All | **State:** | All | **Zip:** | All |
| **Drug Schedule:** | All | **Drug Generic Name:** | All | | | | |
| **Report Period:** | 05/05/2009 - 04/30/2010 | **Report Run Date:** | 04/30/2010 11:24:17 EDT | | | | |

*AK Prescription Monitoring Program Requested by PRDEMO on 04/30/2010 11:24:17 EDT*

**Report Data**

| Date Filled | Date Written | Drug Sched | Drug Category | Drug Generic Name | Dosage | Qty Disp | Form | Days Supply | Refills Auth |
|---|---|---|---|---|---|---|---|---|---|
| 04/28/2009 | 03/02/2009 | 0 | NA | SIMVASTATIN | 80MG | 30 | TAB | 30 | 5 |
| 04/28/2009 | 12/03/2008 | 0 | NA | FINASTERIDE | 5MG | 30 | TAB | 30 | 6 |
| 04/28/2009 | 11/24/2008 | 0 | NA | CLOTRIMAZOLE | 1% | 15 | EXTCRM | 30 | 3 |
| 04/28/2009 | 04/27/2009 | 0 | NA | METFORMIN HCL | 500MG | 60 | TAB | 30 | 5 |
| 04/28/2009 | 04/28/2009 | 0 | NA | TERAZOSIN HCL | 10MG | 30 | CAP | 30 | 6 |
| 04/28/2009 | 06/13/2008 | 0 | NA | GLYBURIDE | 5MG | 120 | TAB | 30 | 5 |
| 04/28/2009 | 11/21/2008 | 0 | NA | CLOPIDOGREL BISL | 75MG | 30 | TAB | 30 | 5 |
| 04/28/2009 | 01/27/2009 | 0 | NA | METOPROLOL TAR | 25MG | 60 | TAB | 30 | 5 |
| 04/28/2009 | 12/02/2008 | 0 | NA | ISOSORBIDE MONO | 30MG | 30 | SRTAB | 30 | 5 |
| 04/28/2009 | 02/13/2009 | 0 | NA | FOSINOPRIL SODIUI | 20MG | 30 | TAB | 30 | 5 |

Page 1 of 1 Displaying 1 - 10 of 10

©2009 McKesson Corporation. All Rights Reserved.

Done Internet

## Patient Profile –My Prescriptions Only

Patient Profile –My Prescriptions Only report allows a prescriber to view details about each dispensed prescription written by the logged in prescriber for a specified period for an individual patient.

- Click **Drug Generic Name** to view drug look up information.
- Scroll to the right to view Dispenser and Prescriber columns that link to **Dispenser** and **Prescriber** look up information.

## *Exporting a Report*

From the Patient Profile Report results, click one of the export icons.

Export Report to CSV

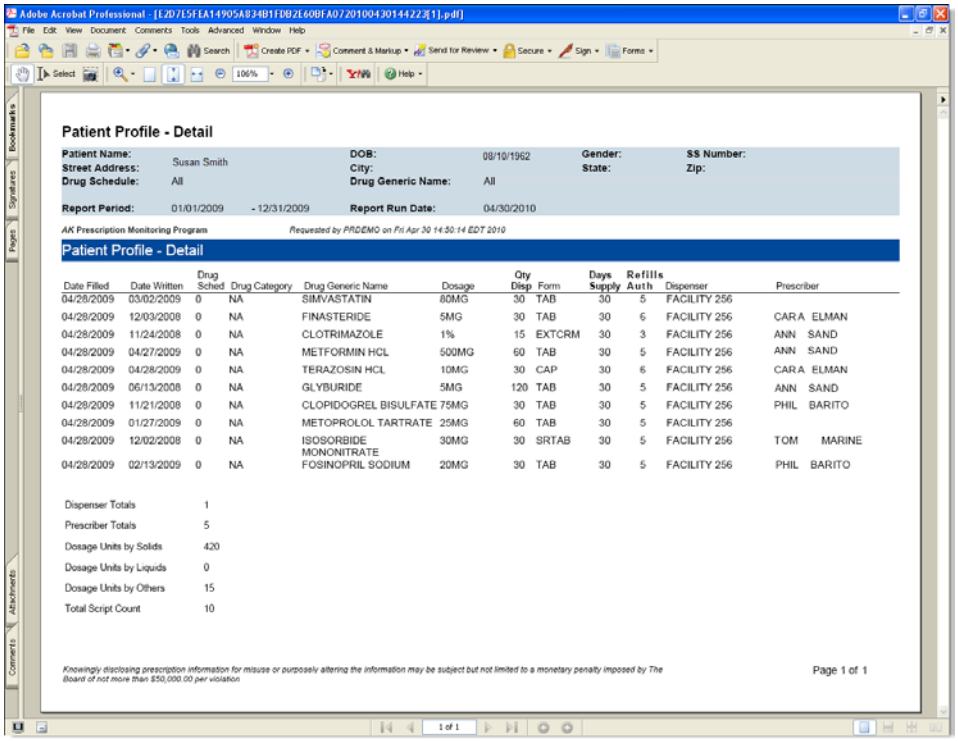
Export Report to Excel

Export Report to PDF

The Patient Profile Report results display in either Adobe Acrobat Reader or Microsoft Excel depending on the selected export to option.

## *Printing a Report*

1. From the Patient Profile Report results, click one of the export icons. The Patient Profile Report results display in either Adobe Acrobat Reader or Microsoft Excel depending on the selected export option.



Patient Profile - Detail

| | | | | | |
|---|---|---|---|---|---|
| Patient Name: | Susan Smith | DOB: | 08/10/1962 | Gender: | SS Number: |
| Street Address: | | City: | | State: | Zip: |
| Drug Schedule: | All | Drug Generic Name: | All | | |
| Report Period: | 01/01/2009 - 12/31/2009 | Report Run Date: | 04/30/2010 | | |

AK Prescription Monitoring Program — Requested by PRDEMO on Fri Apr 30 14:50:14 EDT 2010

Patient Profile - Detail

| Date Filled | Date Written | Drug Sched | Drug Category | Drug Generic Name | Dosage | Qty Disp | Form | Days Supply | Refills Auth | Dispenser | Prescriber |
|---|---|---|---|---|---|---|---|---|---|---|---|
| 04/28/2009 | 03/02/2009 | 0 | NA | SIMVASTATIN | 80MG | 30 | TAB | 30 | 5 | FACILITY 256 | |
| 04/28/2009 | 12/03/2008 | 0 | NA | FINASTERIDE | 5MG | 30 | TAB | 30 | 6 | FACILITY 256 | CARA ELMAN |
| 04/28/2009 | 11/24/2008 | 0 | NA | CLOTRIMAZOLE | 1% | 15 | EXTCRM | 30 | 3 | FACILITY 256 | ANN SAND |
| 04/28/2009 | 04/27/2009 | 0 | NA | METFORMIN HCL | 500MG | 60 | TAB | 30 | 5 | FACILITY 256 | ANN SAND |
| 04/28/2009 | 04/28/2009 | 0 | NA | TERAZOSIN HCL | 10MG | 30 | CAP | 30 | 6 | FACILITY 256 | CARA ELMAN |
| 04/28/2009 | 06/13/2008 | 0 | NA | GLYBURIDE | 5MG | 120 | TAB | 30 | 5 | FACILITY 256 | ANN SAND |
| 04/28/2009 | 11/21/2008 | 0 | NA | CLOPIDOGREL BISULFATE | 75MG | 30 | TAB | 30 | 5 | FACILITY 256 | PHIL BARITO |
| 04/28/2009 | 01/27/2009 | 0 | NA | METOPROLOL TARTRATE | 25MG | 60 | TAB | 30 | 5 | FACILITY 256 | |
| 04/28/2009 | 12/02/2008 | 0 | NA | ISOSORBIDE MONONITRATE | 30MG | 30 | SRTAB | 30 | 5 | FACILITY 256 | TOM MARINE |
| 04/28/2009 | 02/13/2009 | 0 | NA | FOSINOPRIL SODIUM | 20MG | 30 | TAB | 30 | 5 | FACILITY 256 | PHIL BARITO |

| | |
|---|---|
| Dispenser Totals | 1 |
| Prescriber Totals | 5 |
| Dosage Units by Solids | 420 |
| Dosage Units by Liquids | 0 |
| Dosage Units by Others | 15 |
| Total Script Count | 10 |

Knowingly disclosing prescription information for misuse or purposely altering the information may be subject but not limited to a monetary penalty imposed by The Board of not more than $50,000.00 per violation

Page 1 of 1

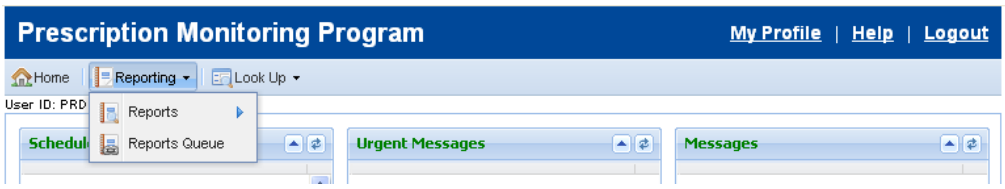
2. In Adobe Acrobat Reader or Microsoft Excel click the **File** menu and then **Print** *OR* click the Print button .

# Viewing Reports Queue

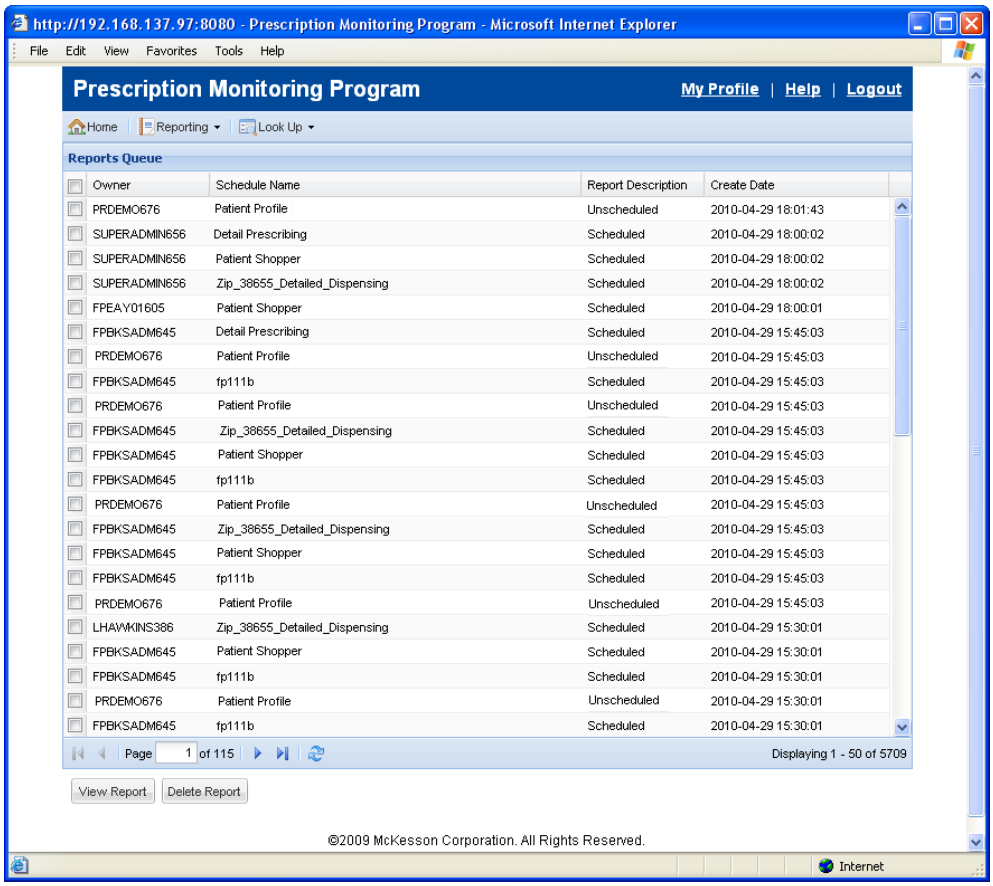
Scheduled Reports and reports that you Send to Queue will display in the Reports Queue.

Scheduled Reports will automatically delete from your Queue when the report expires. The report expiration is defined when the report is created. Reports that you send to queue can be deleted at anytime.

1. From the Report Retrieval home page, click the **Reporting** menu and click **Reports Queue**.




2. Click the checkbox next to the report that you want to view.




3. Click **View Report**. A PDF of the report displays.

## Deleting a Report

Follow the steps below to delete reports that you send to the queue. **Note:** You cannot delete reports that you do not own.

1. Click the checkbox next to the report that you want to delete.
2. Click **Delete Report**. A confirmation dialog box displays.

3. Click **Yes**. Report successfully deleted.
4. Click **OK.**

Page intentionally left blank.

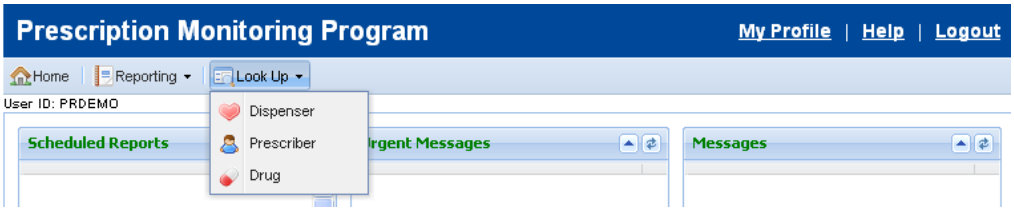
# 5 Look Up

## Dispenser Lookup

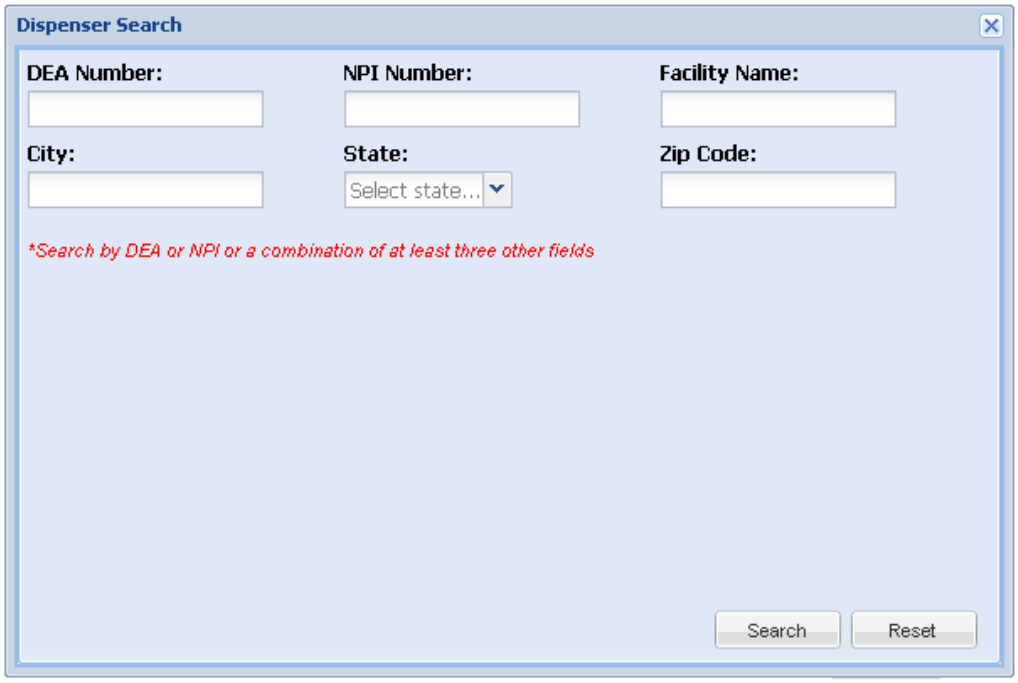
The Dispenser Summary screen will have basic information on the dispenser such as name, address, city, and state.

### *Selecting Parameters for Look Up*

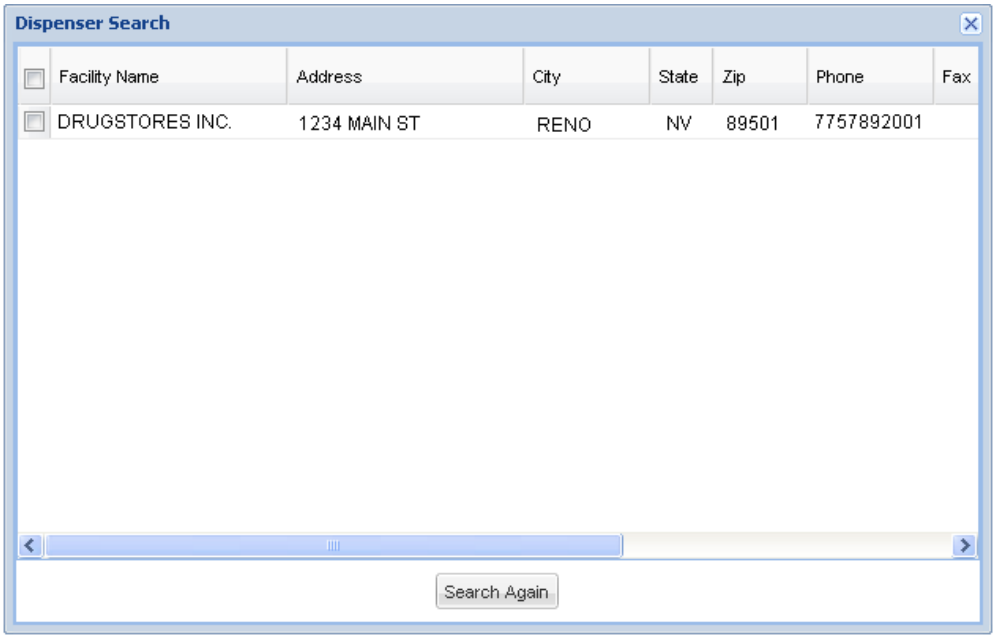
1. From the Report Retrieval home page, click the **Look Up** menu and select **Dispenser**. The Dispenser Search dialog displays.




2. Complete the DEA or NPI Number or a combination of at least three other fields.




3. Click the **Search** button. The dispenser results display.




**NOTE:** To view all information for the Dispenser scroll to the right.

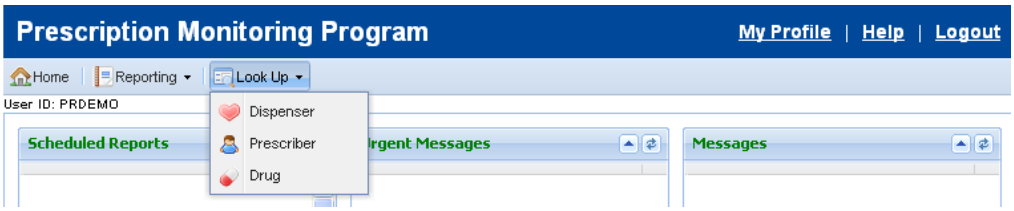
4. To search for another dispenser, click **Search Again.** The Dispenser Search dialog box displays.
5. Click **Reset** to clear the fields.

# Prescriber Lookup

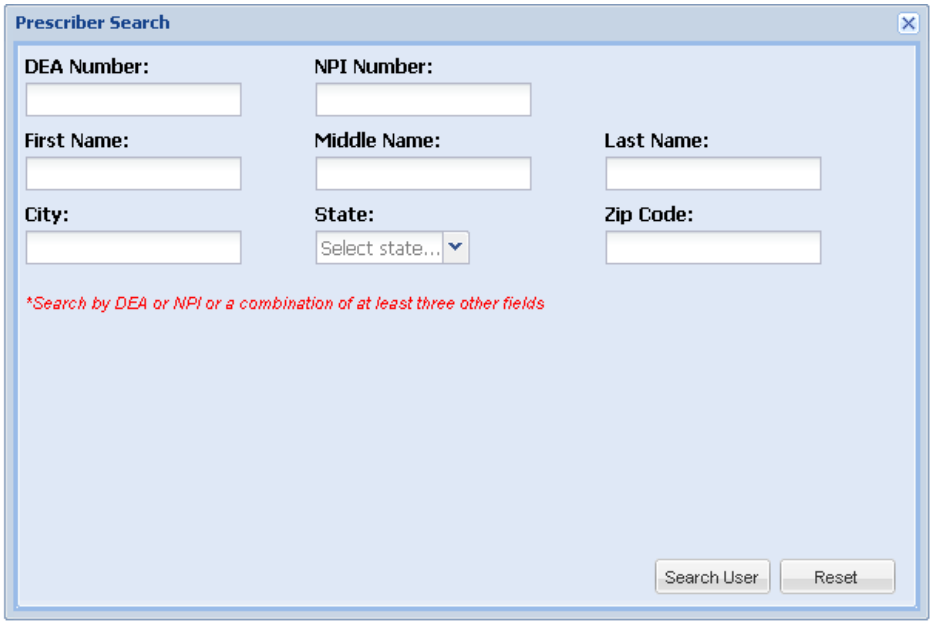
The Prescriber Summary screen will have basic information on the prescriber such as name, address, city, and state. If the user has access to the Prescriber Details screen there will be a Show Details button and this screen will include the detailed information such as the license and sanctioned information.

## *Selecting Parameters for Look Up*

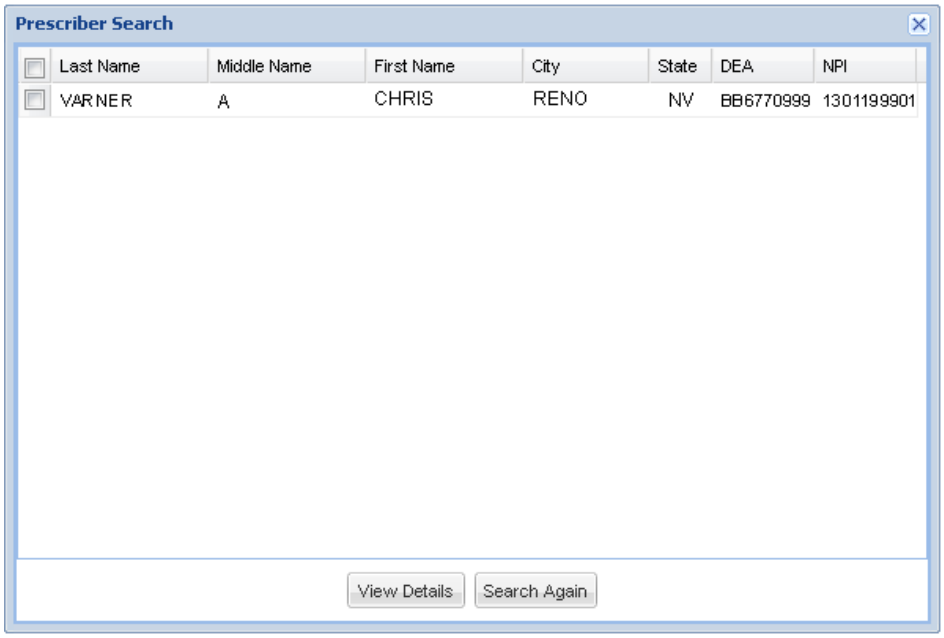
1. From the Report Retrieval home page, click the **Look Up** menu and select **Prescriber**. The Prescriber Search dialog box displays.



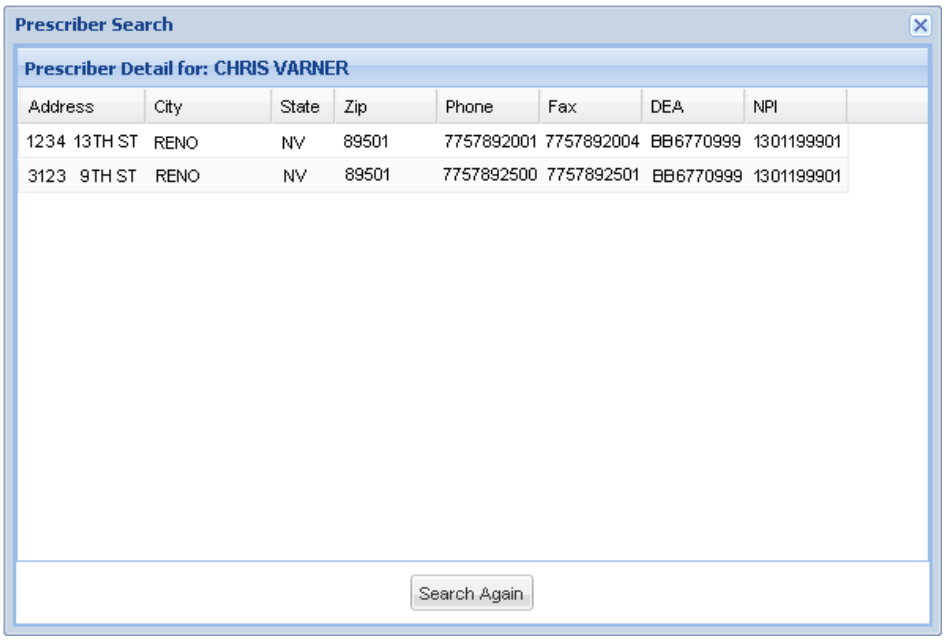

2. Complete the DEA or NPI Number or a combination of at least three other fields, as shown on the following page.




3. Click the **Search User** button. The prescriber summary results display.




4. Click the checkbox next to the prescriber name.
5. Click **View Details**. The prescriber detail results display as shown on the following page.



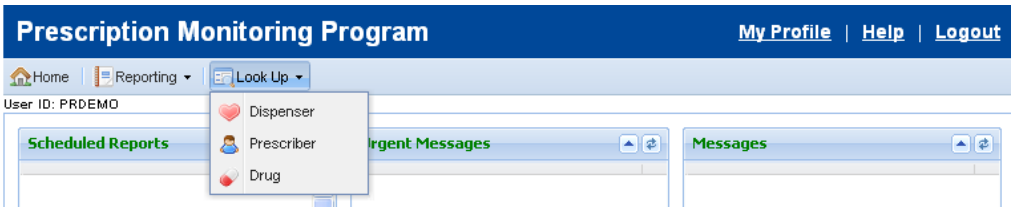

6. To search for another prescriber, click **Search Again.** The Prescriber Search dialog box displays.
7. Click **Reset** to clear the fields.

# Drug Lookup

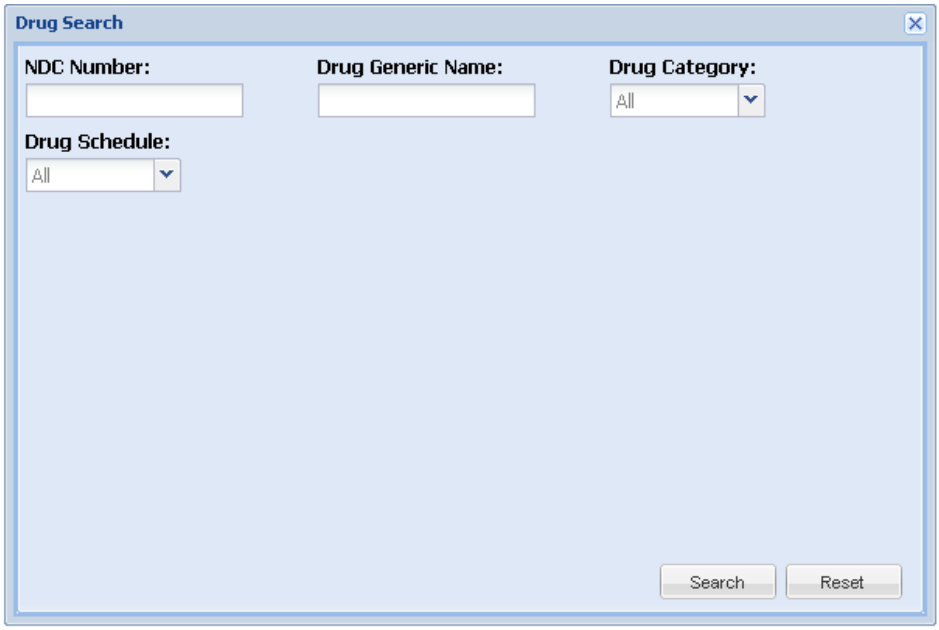
The Drug Summary screen will have basic information on the drug such as NDC, Generic and Brand Name, Dosage, Form, Schedule and Category.

## *Selecting Parameters for Look Up*

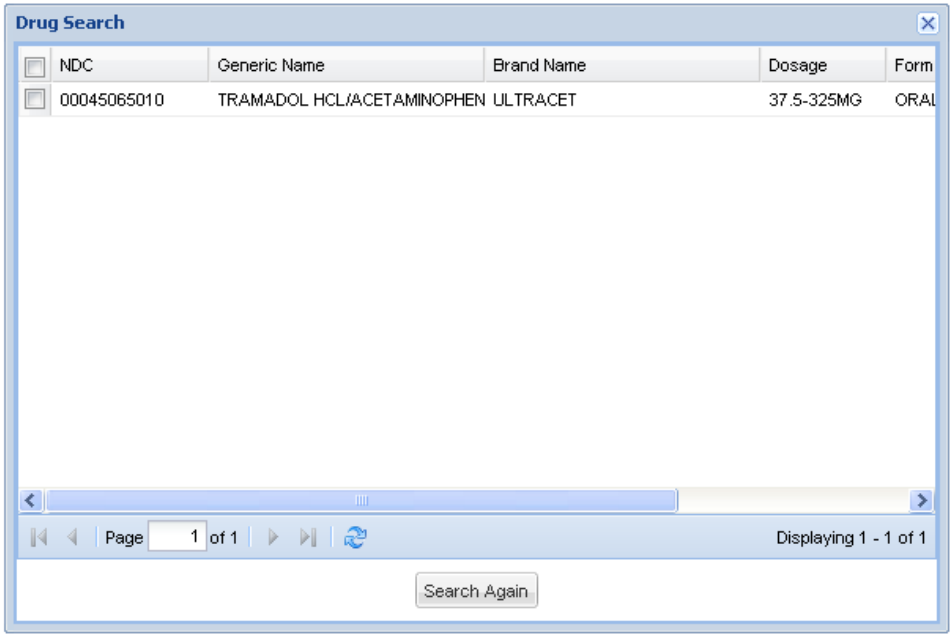
1. From the Report Retrieval home page, click the **Look Up** menu and select **Drug**. The Drug Search dialog displays.




2. Complete one or more of the drug fields.




3. Click the **Search** button. The drug results display.




**NOTE:** To view all information for the Drug scroll to the right.

4. To search for another drug, click **Search Again.** The Drug Search dialog box displays.
5. Click **Reset** to clear the fields.

Page intentionally left blank.

# 6 Support

## Website Support

RelayHealth has a special reference website just for the AK PDMP program with useful information for pharmacies/dispensers, prescribers, and other users of the AK PDMP Report Retrieval site.

**http://pmp.relayhealth.com/AK**

You will find the latest versions of this guide and other documentation available there.

## Telephone Support

**RelayHealth Customer Care at 800-892-0333**

## Forgotten User ID or Password

If you forget your User ID or Password for the website, it is not necessary to call Support to restore it. Instead, you can use the Forgot **User ID** or **Password** link on the login screen to recover the information yourself.

Follow the simple onscreen instructions for each process to have your User ID emailed to you or to reset your password after answering the hint question that you created in your user profile.

# FAQs (Frequently Asked Questions)

## What is PDMP?

PDMP stands for "Prescription Drug Monitoring Program." This is a commonly used term for the programs implemented by various states to monitor the dispensing of controlled substances within their borders. For this purpose, Schedule II through V drugs is typically considered "controlled."

From a dispenser standpoint, the legal requirement to submit data for use in a state's PDMP program is sometimes called "Controlled Substance Reporting."

## What is Alaska PDMP?

Alaska Prescription Drug Monitoring Program is Alaska's solution for monitoring Schedule II-IV controlled substances dispensed in Alaska. Senate Bill 196 (Alaska Statute 08.80.030(b)(11)) signed into law on September 7, 2008 requires the Board of Pharmacy to establish and maintain a controlled substances prescription database as provided in AS 17.30.300 for the reporting of dispensed prescriptions for all Schedule IA – VA controlled substances under state law and Schedule II - V controlled substances under federal law.

The solution has two main elements:

- **Data Collection.** Information about controlled substance dispensing activities is reported regularly to the state of Alaska through their authorized data collection vendor. Pharmacies and other dispensers (clinics, etc.) that are licensed by the Alaska Board of Pharmacy are required by law to provide such reporting to the data collection vendor in approved formats and frequencies. This includes mail order pharmacies that routinely mail orders into the state.

- **Reporting.** Alaska's online reporting application allows authorized users to generate customized reports 24 hours a day, seven days a week. A report shows information for all the scheduled prescriptions a specified patient has had for a specified period. An authorized user can be a prescriber for medical treatment of an existing or prospective patient, a pharmacist for pharmaceutical treatment, a law enforcement officer with an active investigation, a licensure board for a licensee, Medicaid for a Medicaid recipient, a grand jury by subpoena, or a judge, probation or parole officer administering a drug diversion or probation program.

The primary beneficiaries of Alaska PDMP are patients throughout Alaska. Because of Alaska PDMP, healthcare providers can make better and more informed treatment decisions that allow them to provide the most appropriate medical care for their patients. However all Alaska citizens ultimately benefit through improved medical care and reductions in the abuse and diversion of controlled substance prescription drugs.

## Who is RelayHealth?

RelayHealth was formerly the pharmacy network piece of NDCHealth and then Per-Se. The Alaska Department of Commerce awarded RelayHealth an exclusive contract to enhance and begin managing data collection and web based reporting for the PDMP system.

RelayHealth's Intelligent Network provides connectivity to more than 90% of US pharmacies and over 1,000 payer plans and third-party processors, handling more than 8.5 billion healthcare transactions each year. RelayHealth has built its reputation on the reliability, speed, and accuracy of its Intelligent Network. We have been a leader in healthcare technology and claims processing for over 30 years. We are recognized experts in claims processing and now leverage our leadership position to benefit state prescription monitoring programs.

### Where can I go for more information?

All updated information is posted on the PDMP website at http://pmp.relayhealth.com/AK.