



## **Data Collection Services for Kentucky's KASPER PMP**

### ***Frequently Asked Questions***

#### **What is PMP?**

PMP stands for “Prescription Monitoring Program.” This is a commonly used term for the programs implemented by various states to monitor the dispensing of controlled substances within their borders. For this purpose, Schedule IIV drugs are considered “controlled.”

From a dispenser standpoint, the legal requirement to submit data for use in a state’s PMP program is sometimes called “Controlled Substance Reporting.”

#### **What is KASPER?**

KASPER, which stands for Kentucky All Schedule Prescription Electronic Reporting, is Kentucky’s PMP solution for monitoring Schedule IIV controlled substances dispensed in Kentucky. KRS 218A.202 and 902 KAR 55:110 set forth the legal requirements for reporting Schedule IIV controlled substances dispensed in Kentucky for use in the KASPER system.

The solution has two main elements:

- **Data Collection.** Information about controlled substance dispensing activities is reported regularly to the state of Kentucky through their authorized data collection vendor. Pharmacies and other dispensers (clinics, etc.) that are licensed by the Kentucky Board of Pharmacy are required by law to provide such reporting to the data collection vendor in approved formats and frequencies. This includes mail order pharmacies that routinely mail orders into the state.
- **Web-based Reporting.** Kentucky’s online KASPER reporting application allows authorized users to generate customized reports 24 hours a day, seven days a week. A report shows information for all the scheduled prescriptions a specified patient has had for a specified period, as well as the prescriber who prescribed them and dispenser who dispensed them. An authorized user can be a prescriber for medical treatment of an existing or prospective patient, a pharmacist for pharmaceutical treatment, a law enforcement officer with an active investigation, a licensure board for a licensee, Medicaid for a Medicaid recipient, a grand jury by subpoena, or a judge, probation or parole officer administering a drug diversion or probation program.

The primary beneficiaries of KASPER are patients throughout Kentucky. Because of KASPER, healthcare providers can make better and more informed treatment decisions that allow them to provide the most appropriate medical care for their patients. However all Kentucky citizens ultimately benefit through improved medical care and reductions in the abuse and diversion of controlled substance prescription drugs.

#### **Who is RelayHealth?**

RelayHealth was formerly the pharmacy network piece of NDCHealth and then Per-Se. In May 2007, the Kentucky Cabinet for Health and Family Services (CHFS) awarded RelayHealth an exclusive contract to enhance and begin managing data collection for the KASPER system.

RelayHealth's Intelligent Network provides connectivity to more than 90% of US pharmacies and over 1,000 payer plans and third-party processors, handling more than 8.5 billion healthcare transactions each year. RelayHealth has built its reputation on the reliability, speed, and accuracy of its Intelligent Network.

### **Will I still be able to use my old data collection vendor instead?**

Once the statewide go-live rollout is successfully completed (planned to occur by the end of 2007), RelayHealth will become the exclusive vendor managing data collection for the KASPER system. At that point, the state will no longer accept data from the current data collection vendor, so you will need to arrange with RelayHealth before than to begin accepting your controlled substance reporting data for Kentucky.

### **Do I need to sign up?**

You will need to sign up with RelayHealth through a simple registration process in which you will verify your contact information and other basic information about your facility. At that time, you will also indicate the submission method you will be using. See Chapter 2 for more information.

### **How much will your data collection services cost?**

The PMP data collection services we provide to you are paid by Kentucky. We do not charge you anything for these services, regardless of the submission method you choose.

### **Will I still receive a monthly submissions report?**

Yes. See Chapter 4 for more information. You will have a new option to receive your report electronically via email instead of on paper via US Mail.

### **What about Cash transactions? How will you get the dispensing information since there is not a claim?**

Cash transactions are captured using a special "mock" third party plan for cash patients and transactions. To use this, your system is set up to send transactions for the special "Cash Capture" plan to a special Cash-Only BIN on our network.

If you currently use our PPE (Pre and Post Editing) services to do editing on your Cash transactions, you may already have this capability set up in your system. If not, we will assist you (or your chain administrator or system vendor, if appropriate) with the one-time Cash Capture setup.

*We will be glad to discuss this process directly with you or your vendor in more detail if you are interested.*

**Note.** If you wonder how the dollars flow correctly for claims sent to the Cash BIN, our network returns a response with 100% patient copay. The result is that the transaction moves through your system with the patient owing the full amount – just as they would if you did not use the Cash Capture mock plan. In addition, there is no transaction fee for these Cash Bin transactions.

At your request, we can also provide information about the valuable optional Cash transaction PPE edits that we offer that use the same Cash Capture setup described above. Those Cash Edits are outside the Kentucky PMP program, and thus are not free, but you may find the opportunities they offer for increased revenues, decreased costs, and improved patient care to have value well above the nominal costs.

### **Do I already send you all of the information in my claims that you need for PMP?**

You will also need to submit Cash transaction information (see above). In addition, there are a few patient information fields that are needed for controlled substance reporting that you may not currently include in your claims. We can assist you (or your chain administrator or system vendor, if appropriate) with the one-time payer setup changes that will cause your system to include that information in claims.

### **What if my system vendor sets up these kinds of things for me?**

No problem! We will gladly work with your vendor to assist them with the setup process. Call our Customer Care team with your vendor's contact information or provide your pharmacy system vendor with our support number.

### **RelayHealth KASPER Customer Care**

**Toll-Free:**    **800-892-0333**           Monday – Friday from 8:00 A.M. – 5:00 P.M. Eastern

**Email:**        **KYPMP@relayhealth.com**