



## Data Collection Services for Nevada PMP

### *Frequently Asked Questions*

#### **What is PMP?**

PMP stands for “Prescription Monitoring Program.” This is a commonly used term for the programs implemented by various states to monitor the dispensing of controlled substances within their borders. For this purpose, Schedule II through IV drugs are typically considered “controlled.”

From a dispenser standpoint, the legal requirement to submit data for use in a state’s PMP program is sometimes called “Controlled Substance Reporting.”

#### **What is Nevada PMP?**

Nevada Prescription Monitoring Program is Nevada’s solution for monitoring Schedule II-IV controlled substances dispensed in Nevada. NAC 639.926 set forth the legal requirements for reporting Schedule II-IV controlled substances dispensed in Nevada for use in the PMP system, such as Soma (carisoprodol), which is a controlled substance for Nevada.

The solution has two main elements:

- **Data Submission.** Information about controlled substance dispensing activities is reported weekly to the state of Nevada through their authorized data collection vendor. Pharmacies and other dispensers (practitioners) that are licensed by the Nevada Board of Pharmacy are required by law to provide such reporting to the data collection vendor in approved formats and frequencies. This includes mail order pharmacies that mail orders into the state.
- **Report Retrieval.** Nevada’s online reporting application allows authorized users to generate customized reports 24 hours a day, seven days a week. A report shows information for all the scheduled prescriptions a specified patient has had for a specified period. An authorized user can be a prescriber for medical treatment of an existing or prospective patient, a pharmacist for pharmaceutical treatment, a law enforcement officer with an active investigation, a licensure board for a licensee, or Medicaid for a Medicaid recipient.

The primary beneficiaries of Nevada PMP are patients throughout Nevada. Because of Nevada PMP, healthcare providers can make better and more informed treatment decisions that allow them to provide the most appropriate medical care for their patients. However all Nevada citizens ultimately benefit through improved medical care and reductions in the abuse and diversion of controlled substance prescription drugs.

#### **Who is RelayHealth?**

RelayHealth was formerly the pharmacy network piece of NDCHealth and then Per-Se. The Nevada Board of Pharmacy awarded RelayHealth an exclusive contract to enhance and begin managing data collection and web based reporting for the PMP system.

RelayHealth’s Intelligent Network provides connectivity to more than 90% of US pharmacies and over 1,000 payer plans and third-party processors, handling more than 8.5 billion healthcare transactions each year. RelayHealth has built its reputation on the reliability, speed, and accuracy of its Intelligent Network. We have been a leader in healthcare technology and claims processing for

over 30 years. We are recognized experts in claims processing and now leverage our leadership position to benefit state prescription monitoring programs.

### **What is the goal of the new data collection approaches?**

The primary goal is to improve the value of the Nevada PMP by populating it with cleaner and timelier data and providing enhanced reporting. This includes an option to use RelayHealth's existing pharmacy claims processing network to automatically transfer required reporting data into the Nevada PMP system within one day of dispensing. This will allow data to appear in Nevada PMP system in as few as two days after dispensing, which will make the reports much more valuable to users.

At the same time, the new processes reflect our continued efforts to minimize the impact of controlled substance reporting on your workflow and operating costs. The new processes are designed to help pharmacies by enabling them to:

- reduce operating costs (this is a no-cost program to pharmacies);
- centralize and streamline the controlled substance reporting process;
- meet Nevada Practice Act Regulations ; and
- take advantage of delivery options with superior security over batch submission, with data protected through all phases of transmission.

### **Will I still use my old data collection vendor?**

Once the statewide go-live rollout is successfully completed RelayHealth will become the exclusive vendor managing data collection for the Nevada PMP system. At that point, the state will no longer accept data from the current data collection vendor, so you will need to arrange with RelayHealth before then to begin accepting your controlled substance reporting data for Nevada.

### **What will this vendor change mean for me and the way I submit Nevada PMP information?**

For data submission modes, our goal is to change as few of your procedures as possible while ensuring that proper security and privacy protections are in place, including written data authorization from you or your approved representative. We also plan to provide you with enhanced support and service.

### **Will the data submission formats remain the same?**

Yes, the state is still using ASAP 2005. Contact your pharmacy vendor for any questions.

### **How much will your data collection services cost?**

PMP data collection services we provide to you are paid by Nevada. We do not charge you anything for these services, regardless of your submission method.

### **How often am I required to report?**

You are required to report every 7 days, but RelayHealth can accept data more often.

### **Do I need to sign up or just start submitting data?**

You will need to sign up with RelayHealth through a simple registration process in which you will verify basic information about your facility, and also indicate the submission method you will be using. This registration step also enhances the security of the submission process.

## **Will I receive a submissions report?**

Yes, but it will be monthly and you will receive your report electronically via email. If you choose to submit batch files and a problem occurs with one of your submission files, a notification will be emailed to you. This typically occurs minutes after you submit.

## **What about Cash transactions? How will you get the dispensing information since there is not a claim?**

Cash transactions are captured using a special “mock” third party plan for cash patients and transactions. To use this, your system is set up to send transactions for the special “Cash Capture” plan to a special Cash-Only BIN on our network. There is no transaction fee for these special Cash BIN transactions.

If you currently use our PPE (Pre and Post Editing) services to do editing on your Cash transactions, you may already have this capability set up in your system. If not, we will assist you (or your chain administrator or system vendor, if appropriate) with the one-time Cash Capture setup (if they support this option).

**Note.** For claims sent to the Cash BIN, our network returns a response with 100% patient copay. The result is that the transaction moves through your system with the patient owing the full amount – just as they would if you did not use the Cash Capture mock plan. Also, there is no transaction fee for these Cash Bin transactions.

*In addition, we will be glad to discuss this process directly with you in more detail if you are interested.* At your request, we can also provide information about the valuable optional Cash transaction PPE edits that we offer that use the same Cash Capture setup described above. Those Cash Edits are outside the Nevada PMP program, and thus are not free, but you may find the opportunities they offer for increased revenues, decreased costs, and improved patient care to have value well above the nominal costs.

## **What if my system vendor (or chain) sets up these kinds of things for me?**

We will gladly work with your vendor (or chain) to assist them with the setup process if they are able to support this option. Call our Customer Care team with your vendor’s contact information or provide your pharmacy system vendor with our support information.

## **Will I be able to pull a patient report?**

Yes, you can view medication history for specified period for an individual patient. The Criteria fields with asterisks on the parameters screen are required and result set must reflect a single patient or additional criteria will be required to get to a single patient hit.

## **Will there be user guides?**

Yes, there will be user guides for data collection and reporting.

## **Where can I go for more information?**

All updated information is posted on the PMP website at <http://pmp.relayhealth.com/NV>.